**NOTICE OF NONDISCRIMINATION and ACCESSIBILITY REQUIREMENTS**

**Discrimination is Against the Law.** Wings of Hope Hospice and Palliative care complies with applicable Federal laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex

Wings of Hope Hospice and Palliative Care provides free aids and services to people with disabilities to communicate effectively with us, which include qualified sign language interpreters, and written information in other formats and languages, such as large print, audio, accessible electronic formats, etc. We also provide free language services to people whose primary language is not English. This includes qualified interpreters and information written in other languages.

If you need these services, contact Angela Katz, Administrator at (602)971-0304. If you believe that Wings of Hope Hospice and Palliative Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Angela Katz, Administrator/CEO

11022 N 28th Dr., Suite 205. Phoenix, AZ 85029

PH: (602)971-0304 FX: (602)971-0305 email**:** akatz@wohhospice.com TTY: (602) 364-0990

You can file a grievance in person or by mail, fax, or email. If you need help filing, we are available to assist you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

**U.S. Department of Health and Human Services**

200 Independence Avenue, SW

Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.